



**WE MAKE IT
UNDONE**

**BELFOR: The no. 1
in damage restoration
worldwide.**



BELFOR (B)

BELFOR.

Storm, lightning, a short circuit - damage has many causes. And even more consequences. But regardless of whether a water intrusion, fire or anything else causes a business to be crippled or affects a property:

As the world's no. 1 damage restoration company, we will be by your side through any loss. With expertise and dedication, we always deliver on our clear performance promise:

WE MAKE IT UNDONE.

BELFOR: THOUSANDS OF COLLEAGUES MAKE US NO. 1

BELFOR is more than a high-performance international Group. We see ourselves as a family, at home wherever our offices are located.

The people working at BELFOR are our most important success factor. They have the right expert knowledge for every type of damage. And fill our strong positive culture to life each and every day.

#berespectful #becommitted #betrue

What you get out of this?

A dedicated team that offers you 24/7 support tailored to your needs.

We think globally. We act locally.





24/7 worldwide
for you and your needs



550+ branches
for short routes and
quick decisions



14,000+ employees
for any damage



350,000+ projects p.a.
for more sustainable
restorations



Every 90 sec.
a damage report
for competent
immediate help



SUSTAINABILITY IS IN OUR DNA

Restoration is more environmentally sustainable than buying new. This makes sustainability a logical part of our business model - with a positive impact on the way we do business.

Wherever the circumstances allow, we do all we can to save on resources and protect the environment throughout our operations. With our BELFOR DRYsmart system we save up to 35 percent* electricity compared to traditional drying processes. And in more and more applications,

*Source: BELFOR I Sample calculation. Average damage size: 50m sqm I
Reduction in kWh consumption per sqm

recycling 100% of the water consumed in the process is becoming standard practice.

In addition, we develop our own restoration chemicals in our labs, which make restoration highly successful while also reducing environmental hazards.

Besides our work, we are committed to sustainable projects. For instance, we support Treedom® in boosting its tree population.

UNDONE DOES NOT COME BY CHANCE

At BELFOR's Technical Center, our research team is constantly developing even better tools and innovative methods for damage restoration.

Always with an eye on: Complying with health and environmental regulations. One example: our Quick Corrosion Test. This makes it possible to identify corrosion hazards - and to do so especially inexpensively and on site.

And another one: Our Soot Removal Film. This special latex film efficiently removes soot even from rough surfaces, leaving practically no residue without the need for water.

In our in-house laboratories, we analyse samples from our damage operations. This allows us to choose

the best procedure for your damage and to use suitable materials or chemicals that we have developed and produced ourselves.

We share, teach and train the unique experience we have gained and the skills developed from it BELFOR-wide. In doing so, we continuously strengthen our team both locally and as an international team.





SIZE DOES NOT MATTER.

Large, small or custom-made - no matter what the type or size of your damage, BELFOR supports real-estate owners and companies, (industrial) businesses as well as shipping and offshore companies. We work in a coordinated way for and with insurers and settle damages effectively, routinely and by taking an individual approach.





Our main services



Fire damage



Mould



Water damage



Natural disasters



**Restoration of
marine and offshore**

OUR PROCESS FOR YOUR UNDONE EXPERIENCE

When you suffer damage, there are a lot of questions to be answered: Who will arrange what now? And with whom? With us, you get the answers in advance - so that everyone involved always knows exactly where they stand and what to do next.

From the moment you begin, you benefit from years of experience. In the event of a loss, our optimised procedures make sure that the proper steps are carried out in the right order. This helps us prevent any unwanted and unpleasant surprises and leaves more room for your individual requirements and wishes.

DAMAGE ASSESSMENT

- Detailed overview/ documentation of the current condition
- BELFOR 360° Damage Scan
- Use of a drone

IMMEDIATE MEASURES

- Buildings/facilities/ supplies
- Electronics
- Machinery/plant
- Inventory
- Documents

RESTORATION CONCEPT AND COST PLAN

- Buildings/operating equipment/supplies
- Electronics
- Machinery/plant
- Scaffolding

RECOVERY AND WASTE DISPOSAL CONCEPT

- According to legal regulations
- Consideration of re-usability/ recycling
- Calculation of costs for waste disposal, controlled deconstruction and partial or complete demolition



RESTORATION OF THE BUILDING

- Drying
- Dismantling and renovation
- Reinstatement

RESTORATION OF ELECTRONICS, MACHINERY AND EQUIPMENT

- Electronics restoration – also mobile
- Machinery/plant restoration

DISPOSAL, DECONSTRUCTION, DEMOLITION

- Handling of hazardous materials incl. disposal/recycling
- Machine dismantling
- Controlled dismantling
- Partial/complete demolition

Support from the very beginning: BELFOR claims manager

- Individual consulting for every loss event
- Personal contact for the entire process
- Complete record keeping and reporting of the entire loss process
- Cost-efficient and transparent way of working

**DO YOU HAVE QUESTIONS
FOR US? DO YOU NEED
IMMEDIATE ASSISTANCE?**

WE ARE THERE FOR YOU.

24-hour emergency hotline: 0180 1 234566

**You can also obtain more information
from www.belfor.com**

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